



**N.V.K.S.D.COLLEGE OF EDUCATION(AUTONOMOUS)
ATTOOR**

Minutes of meetings of Grievance Redressal Cell 2020-2021

06/10/2020

The principal received a few grievances over phone by students of semester III stating that many students had issues related to eyestrain, headache and draining of charge in mobile, due to lengthy online classes. They also raised the issue of non-availability of materials for learning. These matters were communicated to the grievance cell.

07/10/2020

The cell met virtually to discuss the matter and resolved to convey the matter to the staff council to reduce online class by shortening 10 minutes each in class timetable. Short breaks were arranged after 12 noon till 2.p.m. E-library facility, power-point presentations and recorded lectures were also provided.

Agenda: Grievances received by the principal over phone

Members present:

Dr. Bindu Gouri. V.P

Dr. V.S. Pavithra Kumar

Resolutions

1. Suggested for reducing the duration of online classes.
2. Suggested for provision of short breaks, E-Library, and digital teaching materials.

28/10/20

Based on the telephonic conversation, the grievance cell shall discuss the online mode of collecting student grievances. A virtual meeting of the cell will be held at 3.p.m.today.

Agenda: Online mode of collection of grievances.

Members present:

Dr. Bindu Gouri. V.P

Dr. V.S. Pavithra Kumar

Resolutions

To create a mail id, nvksdgrievancell@gmail.com

2/12/20

In an online meeting with the students, the principal found that they had anxiety related to attending all the examinations in online mode. To familiarize the students and address the issue, the grievance cell met and resolved to convey the matter to the examination committee to conduct retest and mock online examinations for theory and practical. Online sessions need to be conducted to convert written records of students to PDF format.

Agenda: Grievances related to examinations

Members present:

Dr. Bindu Gouri. V.P

Dr. V.S. Pavithra Kumar

Resolutions

To convey the matter to the examination committee to conduct retest and mock online examinations

4/1/2021

The grievance cell shall meet tomorrow at 11.a.m in the Physical Science Hall to look into an offline grievance obtained regarding reduction of college working hours due to the prevailing COVID spread.

Agenda: Offline grievance received

Members present

Dr. Bindu Gouri. V.P

Dr. V.S. Pavithra Kumar

Resolution: As per the rule of TNTEU, the colleges of Teacher Education need to work for 6 hours a day. Hence the grievance cannot be considered for redressal.

20/3/2021

A meeting of the cell will be held today at 3.45pm in the History hall to discuss about a student grievance

Agenda: To reduce mental pressure due to record work.

Members present

Dr. Bindu Gouri. V.P

Dr. V.S. Pavithra Kumar

Resolution:

Resolved to advice the students the need to cultivate the habit of starting the record works earlier itself. Stress management strategies like yoga and meditation to be suggested.